

What is Claimed is:

1. A method for processing a plurality of undeliverable mail items comprising the steps of:
- encoding data including an identification of an addressee on each of the plurality of mail items in a machine-readable form;
 - mailing the plurality of mail items from a subscriber to the addressees;
 - receiving at a processing location those items of the plurality of mail items that are returned as being undeliverable;
 - scanning the data stored on the received items of undeliverable mail and storing the data in an application server database;
 - updating the read data to reflect a correct current address of each intended recipient of the items of returned mail; and
 - delivering the updated data to the subscriber in electronic form for use in updating the address files of the subscriber.
2. The method for processing a plurality of undeliverable mail items of claim 1 wherein the step of encoding data includes placing an optically encoded barcode in a return address ~~section of each of the plurality of mail items.~~
3. The method for processing a plurality of undeliverable mail items of claim 2 wherein the barcode is a two-dimensional barcode.
4. The method for processing a plurality of undeliverable mail items of claim 3 wherein the two-dimensional barcode is a Portable Data File 417 (PDF417) barcode.

5. The method for processing a plurality of undeliverable mail items of claim 1 further comprising the step of loading the plurality of undeliverable mail items on a transport mechanism for sorting into a plurality of categories.

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6. The method for processing a plurality of undeliverable mail items of claim 5 wherein the plurality of categories includes a barcode not decoded category and a barcode decoded successfully category.

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7. The method for processing a plurality of undeliverable mail items of claim 1 wherein the step of scanning the data stored on the received undeliverable mail includes reading an optically encoded barcode on each item and decoding the barcode to determine a name and current address associated with an intended recipient of the item.

8. The method for processing a plurality of undeliverable mail items of claim 7 further comprising the step of generating an output file from the scanned and decoded data in the optically encoded barcode.

9. The method for processing a plurality of undeliverable mail items of claim 8 further comprising the step of transmitting the generated output file to a service bureau in order to obtain a correct address for each intended recipient of an undeliverable mail item.

10. A method for processing returned mail items sent by a subscriber to a recipient, the returned mail items incorporating machine-readable information including the identity of the intended recipient, the method comprising the steps of:

collecting the returned mail items at a processing location;
reading the machine-readable information from the returned mail items;
electronically gathering updated information including a correct address of the intended recipient; and
electronically transmitting updated information to the subscriber for updating of
~~a subscriber's address database.~~

11. The method for processing returned mail items of claim 10 wherein the machine readable information is placed in an optically encoded barcode in a return address section of each
~~of the plurality of mail items.~~

12. The method for processing returned mail items of claim 11 wherein the barcode is a two-dimensional barcode.

13. The method for processing returned mail items of claim 12 wherein the two-dimensional barcode is a Portable Data File 417 (PDF417) barcode.

14. The method for processing returned mail items of claim 10 further comprising the step of loading the plurality of undeliverable mail items on a transport mechanism for sorting
~~into a plurality of categories.~~

15. The method for processing returned mail items of claim 14 wherein the plurality of categories includes a barcode not decoded category and a barcode decoded successfully category.

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16. The method for processing returned mail items of claim 10 wherein the step of reading the machine-readable information includes scanning an optically encoded barcode on each item and decoding the barcode to determine a name and current address associated with the intended recipient of the item.

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17. The method for processing returned mail items of claim 16 further comprising the step of generating an output file from the scanned and decoded data in the optically encoded barcode.

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18. The method for processing returned mail items of claim 17 further comprising the step of transmitting the generated output file to a service bureau in order to obtain a correct address for each intended recipient of an undeliverable mail item.

19. A computer readable medium containing a computer program product for processing a plurality of undeliverable mail items, the computer program product comprising:

program instructions that capture optically scanned encoded data including an

identification of the addressee on each item of undeliverable mail;

program instructions that store the captured optically scanned data in a data file;

program instructions that update the encoded data to reflect a correct current address of the intended recipient of each item of undeliverable mail; and program instructions that transmit the updated encoded data to a subscriber in electronic form to update the address files of the subscriber.

20. The computer program product for processing a plurality of undeliverable mail items of claim 19 wherein the encoded data is placed in an optically encoded barcode in a return address section of each mail item.

21. The computer program product for processing a plurality of undeliverable mail items of claim 20 wherein the bar code is a two-dimensional bar code.

22. The computer program product for processing a plurality of undeliverable mail items of claim 19 wherein the encoded data includes a name and current address associated with the intended recipient of the mail item.

23. The computer program product for processing a plurality of undeliverable mail items of claim 19 further comprising program instructions that transmit the stored data file electronically to a service bureau in order to obtain a correct address for each intended recipient of an undeliverable mail item.

24. A system for processing a plurality of undeliverable mail items comprising:

a mail transport device for conveying the plurality of undeliverable items and

sorting the undeliverable mail items into a plurality of bins;

a scanner for reading an optically encoded data field that includes an

identification of the addressee on each item of undeliverable mail;

an application server for operation of a computer program product for capturing

the scanned data and writing the scanned data into a data file; and

an undeliverable mail items database for storing the data file.

25. The system for processing a plurality of undeliverable mail items of claim 24 wherein the program product includes instructions that update the stored scanned data in the data file with a correct current address associated with each of the undeliverable mail items.

26. The system for processing a plurality of undeliverable mail items of claim 24 wherein the program product includes instructions that deliver the updated stored scanned data to a subscriber in electronic form for use in updating the address files of the subscriber.

27. The system for processing a plurality of undeliverable mail items of claim 24 wherein the optically encoded data field contains a two-dimensional barcode.